

DEAR CUSTOMER

We have now completed your artificial turf installation and would like to thank you for allowing us to be of service to you. Please find attached your Maintenance Guidelines, Warranty Release Application and Certificate of Satisfaction. Please complete the warranty and return to us via email or post.

MAINTENANCE GUIDELINES

Routine maintenance generally includes keeping the surface clean of debris, especially that which may decay into the infill and occasionally sweeping the fibers up to revitalize the appearance of the lawn. Rain is your best cleanser. Rainfall gently cleans the turf fibers of dust, pollen and airborne pollutants in way that is difficult to duplicate in any other fashion. In areas where rainfall is scarce-- or during prolonged periods of drought - an occasional water flush is beneficial to soak and thus cleanse the turf system. This procedure is recommended for all turf systems.

A FEW DO'S AND DON'TS...

- Do not use any tools that may damage the field and do not use solvents like acetone or cleaning materials containing alcohol.
- Pay special attention to the most heavily used areas. Keep extra sand or rubber infill as after a minor settling period, you may wish to fill-in any minor "low spots". If you encounter a low spot, take a bucket of infill, locate the spot and apply several thin layers of infill to the area and brush into the fibers with a stiff street broom or small hand held fiber scrub brush (such as is used to hand scrub floors). Brush in several directions.
- Every loose foreign object, no matter how small, can damage your turf by abrading the fibers and/or contaminating the fill. Remove all leaves, twigs, paper and any other waste items on a regular basis.
- To keep the infill from compacting and to limit the fibers from "matting down", brush your turf on a regular basis. Always brush in opposite directions, as continuous brushing in one single direction will produce unacceptable pile lean.
- In case of seams opening, it should be repaired soon as quickly as possible to prevent the situation from deteriorating.
- Snow removal: Generally snow and ice should be left to melt and drain off the system without assistance. At times, however, it may be desirable to remove snow or ice. If you elect to plow the snow, leave a 1 inch layer of snow to protect your turf from mechanical damage. The final layer of snow can be removed by brushing. Do not park vehicles on the turf.. You also do not want direct, hot engine exhaust to be discharged onto the turf for extended periods.
- Prevent lubricating oil, grease, transmission fluids (and the like) from dripping or spilling on your turf surface during sweepings. Such spills can discolour it. Battery acid and other such fluids should not be allowed on the turf. Never change or add fluids to maintenance equipment while on the turf surface.
- The fibers are highly stain resistant because most stains are moisture borne and the polyolefin-based fibers tend not to absorb moisture. Hence, most stains on the turf are not true stains but rather residues of foreign matter that must be promptly and thoroughly removed. Most stains can be removed with water or soap and water. It is much easier to clean up a fresh spill before it has time to dry and harden. Remove any solid or putty-like deposit promptly using a dull knife or spatula-like tool.
- Neither long-term static load of more than 2 psi, nor any transient or dynamic load of more than 35 psi should be allowed on the surface. The loading of Q pneumatic-tired vehicle is approximately equal to the air pressure in its tires. Hence, it is good practice to eliminate any unnecessary long-term parking and loading and to keep the necessary ones as low and brief as possible.
- Enforce a smoke-free environment, if possible, and discourage the use of fireworks, fires, and tobacco products including chewing gum.
- Mother Nature is unpredictable and can produce bulbous weeds that have been dormant for years in the subsoil, which are further down than the preparation area. We cannot prevent what we cannot see, nor can we be responsible for these, however most weeds can be treated from above using commercially available products. It is unadvisable to pre-treat the area using a stronger chemical that has a residual to prevent any growth. If the surrounding area is planted with gardens, then the plants may die. It is a general rule of thumb, each plant has a root system as large as its canopy and they will not survive once they reach this area. Weeds can germinate in the infill system (sand) from blow in seeds/pods, bird droppings etc. and sometimes through drainage perforations and around edges. Poisons (non industrial grade) can be used on the turf with no damage to the turf system. Products like Zero, Round Up for instance are fine. Alternatively, they should be easily removed by hand.

Thank you for choosing us.

AKERS OF LAWN



ARTIFICIAL TURF

CERTIFICATE OF SATISFACTION

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CUSTOMER TO COMPLETE

I, _____, have thoroughly reviewed all of the work
Please print name

performed and completed by Akers of Lawn at

Address where said work was completed

and certify that all work performed, and materials supplied by the contractor in
accordance with the Authorization To Proceed With and Quotation, have been done to
my satisfaction.

Signed this, the _____ day of _____, 20____

Homeowner (or allocated representative of) Signature

Witness Signature

SUPERVISOR TO COMPLETE

I, _____, certify that I have conducted a final
Please print name
inspection and interview with the above property owner and that this project is
complete according to our agreement.

Supervisor Signature

Date: _____